

OTIUM FAMILY AMPHORAS BEACH RESORT

All Inclusive

General Information						
Category	Five Star	Official Registry	5 Yıldız	Concept	Family	
Hotel Certificates	Other	Construction Year	2001	Last renovation year	2015, All	
Address	Salah Taher Street, Om El Seid Cliff, Sharm El Sheikh 110 South Sinai - Egypt		Post Code	45625	City	Sharm El Sheikh
Country	Egypt	Phone	+(20) 693661815	Fax	+(20) 693661697	
Email	res.amphoras@shoreshotels.com	Web Page	www.shoreshotels.com	Facebook	https://www.facebook.com/ShoresAmphorasEgypt/	
Youtube	https://youtu.be/Fyob_DPU4I4	Vkontakte		Odnoklassniki		
Instagram	https://www.instagram.com/p/CHc8YJgBIWv/?igshid=cnhygih962m	Twitter		Top Hotels	http://tophotels.org/hotel/a4115	
Tripadvisor	https://www.tripadvisor.com/eg/Hotel_Review-g297555-d638452-Reviews-Otium_Hotel_Amphoras-Sharm_El_Sheikh_South_Sinai_Red_Sea_and_Sinai.html	GIATA		Suitable for Disabled	Yes	
Number of Disabled Rooms	2	Number of No-Smoking Rooms	80			

Distances					
Nearest airport	Sharm El Sheikh INT -SSH	20 km	Nearest city	Sharm El Sheikh	4 km
Nearest city centre	Sharm El Sheikh	4 km	Distance to beach	None	
Distance to bus stop or metro	3 km	Distance to the nearest ATM	None	Distance to the nearest Business Center	4 km
Distance to the nearest Shopping Mall	4 km			Distance to the Ski Lift	None

Room Details					
Standard Room Garden View					
Number of rooms	155	Room size (m2)	35 - 35	Extra bed	Foldable
Satellite television	Free	German, Russian, Ukrainian, Polish, English, Arabic, Italian	Phone	Yes	
Air conditioner	Individual			Bathtub or Shower	Bathtub or shower
Floor	Ceramic	Tea or Coffee service	Free	Kitchenette	No
Cleaning	Daily	Seperation between rooms	No	Floor Numbers	1,2
Number of floors per room	1	Butler	No		
Standard Room Pool View					
Number of rooms	130	Room size (m2)	35 - 35	Extra bed	Foldable
Satellite television	Free	German, Russian, Ukrainian, Polish, English, Arabic, Italian	Phone	Yes	
Air conditioner	Individual			Bathtub or Shower	Bathtub or shower
Floor	Ceramic	Tea or Coffee service	No	Kitchenette	No
Cleaning	Daily	Seperation between rooms	No	Floor Numbers	1,2
Number of floors per room	1	Butler	No		
Standard Room Sea View					
Number of rooms	45	Room size (m2)	35 - 35	Extra bed	Foldable
Satellite television	Free	German, Russian, Ukrainian, Polish, English, Arabic, Italian	Phone	Yes	
Air conditioner	Individual			Bathtub or Shower	Bathtub or shower
Floor	Ceramic	Tea or Coffee service	Free	Kitchenette	No
Cleaning	Daily	Seperation between rooms	No	Floor Numbers	1,2
Number of floors per room	1	Butler	No		
Family Room					
Number of rooms	10	Room size (m2)	59 - 59	Extra bed	Foldable
Satellite television	Free	German, Russian, Ukrainian, Polish, English, Arabic, Italian	Phone	Yes	
Air conditioner	Individual			Bathtub or Shower	Shower
Floor	Ceramic	Tea or Coffee service	Free	Kitchenette	No
Cleaning	Daily	Seperation between rooms	Yes	Floor Numbers	1,2
Number of floors per room	1	Butler	No		
One Bed Room Chalet					
Number of rooms	48	Room size (m2)	59 - 59	Extra bed	Sofa Bed
Satellite television	Free	German, Russian, Ukrainian, Polish, English, Arabic, Italian	Phone	Yes	
Air conditioner	Individual			Bathtub or Shower	Shower
Floor	Ceramic	Tea or Coffee service	Free	Kitchenette	No
Cleaning	Daily	Seperation between rooms	No	Floor Numbers	1,2
Number of floors per room	1	Butler	No		
Two Bed Rooms Chalet					
Number of rooms	40	Room size (m2)	69 - 69	Extra bed	Sofa Bed

Room Details					
Satellite television	Free	German, Russian, Ukrainian, Polish, English, Arabic, Italian	Phone	Yes	
Air conditioner	Individual			Bathtub or Shower	Bathtub or shower
Floor	Ceramic	Tea or Coffee service	Free	Kitchenette	No
Cleaning	Daily	Seperation between rooms	Yes	Floor Numbers	1,2
Number of floors per room	1	Butler	No		
Suite Sea View					
Number of rooms	12	Room size (m2)	45 - 45	Extra bed	Sofa Bed
Satellite television	Free	German, Russian, Ukrainian, Polish, English, Arabic, Italian	Phone	Yes	
Air conditioner	Individual			Bathtub or Shower	Bathtub
Floor	Ceramic	Tea or Coffee service	Free	Kitchenette	No
Cleaning	Daily	Seperation between rooms	No	Floor Numbers	2,4
Number of floors per room	1	Butler	No		

Building information					
Total hotel area (m2)	110000	Building type	Number of buildings	Number of floors	Number of elevators
		Main Building	1	2	1
		Annex Building	1	4	1
		Block	25	2	0

Water Park					
Is there a water park?	Yes				
Free or Extra	Free	How many water slides are there for adults?	2	How many water slides are there for children?	1
How many slides are there for both adults and children?	3	Working hours	10:00 - 12:00 / 15:00 - 17:00		

Sports					
Is there tennis court?	Yes				
Number	1	Ground type	Hard		
Lighting	Extra	Tennis equipment	Free	Tennis lesson	Extra
Table Tennis	Free	Dart	Free	Badminton	No
Bowling	No	Basketball	No	Football	No
Volleyball	No	Beach Volley	Free	Squash	No
Air Hockey	No	Mini Golf	No	Mini Football	No
Billiard	Extra				
Water Ski	No	Surfing	No		
Parasailing	Extra	Licence not required	Kitesurfing	No	
Canoe	No	Pedalo	No	Diving club	Extra
Aerobic	Free				
Fitness Center	Free	Trainer	No	Equipment	Free weights, Machines
Hall (m2)	112				

Beach					
Beach facilities	Yes				
Beach property	Private	Indicate if there is road, tunnel etc. between the hotel and the beach	No	Beach material	Rocky
Sea ground material	Sand	Length of beach	300 m	Indicate if there is pier	Yes
Parasol	Free	Sunbed	Free	Towels	Free
Pavilion	No	Shower	Yes		
Shuttle Service to the beach	No				
Indicate if there is any F&B service at the beach	Free				

Pools for adults					
Is there any Pool for Adults	Yes				
type	Size	Depth (cm) (Min.-Max.)	Water type	Heated	Working hours
Outdoor Pool	500	120-180	Normal Water	Heated	08:00 - 17:00
Outdoor Pool	450	55-150	Normal Water	Non-heated	08:00 - 17:00
Outdoor Pool	210	55-150	Normal Water	Non-heated	08:00 - 17:00
Outdoor Pool	120	55-150	Normal Water	Non-heated	08:00 - 17:00
Outdoor Pool	120	55-150	Normal Water	Non-heated	08:00 - 17:00
Outdoor Pool	120	55-150	Normal Water	Non-heated	08:00 - 17:00

Animation			
Is there animation service?	Yes		
Animation type	Night, Daytime	Languages spoken	Russian, Ukrainian, English, Italian

Children Services					
Is there children service?	Yes				
type	Size	Depth (cm) (Min.-Max.)	Water type	Heated	Working hours
Outdoor Pool	64	60-60	Normal Water	Heated	08:00 - 17:00
Water Park for Children (if separate from normal water park)	No		Children animation	Yes	
Is there mini club?	Russian, Ukrainian, English				
Min Age	Max Age	Working hours			
4	14	09:00 - 13:00			
4	14	14:30 - 17:00			
Playground	Outdoor	Is there children's buffet or menu at the restaurant?	Yes	Is there children's area in the restaurant?	Yes
Baby chair in the restaurant	Yes				
Baby Cot	Free	Baby Potty	No	Baby carriage	No
Baby sitter	No				

Food & Beverage					
All Inclusive Concept times	10:00 - 23:59				
Non-alcoholic beverages	All Inclusive = Free		Local beverages	All Inclusive = Free	
Import beverages	No		Ice Cream Service	All Inclusive = Free	
Honeymoon Package	All Inclusive = Free		Birthday Package	All Inclusive = Free	
Patisserie	No		Room Service	All Inclusive = Extra	
Minibar in room	Empty				

Restaurants				
Meal type	Restaurant name	Working hours	Service Type	Concept Pricing
Breakfast	Amphoras Restaurant	07:00 - 10:00	Open Buffet	All Inclusive = Free
Late Breakfast	Orient Restaurant	10:00 - 11:00	Fixed Menu	All Inclusive = Free
Lunch	Amphoras Restaurant	12:30 - 14:30	Open Buffet	All Inclusive = Free
Snack Service	Orient Restaurant	12:30 - 16:00	Fixed Menu	All Inclusive = Free
Tea Time	Orient Restaurant	16:00 - 17:00	Fixed Menu	All Inclusive = Free
Dinner	Amphoras Restaurant	18:30 - 21:00	Open Buffet	All Inclusive = Free
Night Meal				

A la Carte restaurants					
Is there A la Carte restaurant?	Yes				
Restaurant name	Working hours	Reservation required	Cuisine	Limitation	Concept Pricing
Bella Vista Restaurant	18:30 - 21:00	Yes	Italian	Once a stay	All Inclusive = Free
Orient Restaurant	18:30 - 21:00	Yes	Egyptian	Once a stay	All Inclusive = Free

Bars				
Is there a bar?	Yes			
Facility Name	Working Hours	Beverages	Paid/Free	Pricing out of concept hours
Welcome Bar	10:00 - 20:00	Non-Alcoholic Beverages	Free	All Inclusive = Extra
Bistro Bar	10:00 - 23:59	Local, Non-Alcoholic Beverages	Free	All Inclusive = Extra
Splash Bar	10:00 - 17:00	Local, Non-Alcoholic Beverages	Free	All Inclusive = Extra
Palm Bar	10:00 - 17:00	Local, Non-Alcoholic Beverages	Free	All Inclusive = Extra
Panorama Bar	17:30 - 23:59	Local, Non-Alcoholic Beverages	Free	All Inclusive = Extra
Orient Beach Bar	10:00 - 17:30	Local, Non-Alcoholic Beverages	Free	All Inclusive = Extra
Vitamin Bar	15:00 - 17:00	Non-Alcoholic Beverages	Free	All Inclusive = Extra
Bar 7	10:00 - 17:00	Local, Non-Alcoholic Beverages	Free	All Inclusive = Extra
Layalina Bar	15:00 - 01:00	Local, Import, Non-Alcoholic Beverages	Extra	

Services						
Safe in room	Free	Safe at reception	No	Spa	Extra	
Thalasso	No	Massage	Extra	Solarium	No	
Sauna	Extra	Jacuzzi	Extra	Disco	No	
Casino	No	Cinema	No	Beauty Centre	Extra	
Laundry service	Extra	Business centre	No	Internet cafe	No	
Wireless/Internet	Yes					
At lobby only	Free					
Are pets allowed	No	Health service	No	Wheelchair	Free	
Hamam	No				Deposit In Arrival	No

Meeting Rooms					
Is there meeting room?	Yes				
	Seating Plan	Sound	Lighting	Display	Other
Om El Sied Ball Room	Classroom Style(200)-Theatre Style(250)-U-shape Style(60)-Banquet Style(150)	Speakers, Wireless Microphone	Fresnel spots	Projection Screens, Projectors	Flip Chart
Rotary	Classroom Style(25)-Theatre Style(40)-U-shape Style(20)	Speakers, Wireless Microphone	Fresnel spots	Projection Screens, Projectors	Flip Chart

Covid-19

01.01.2021 - 31.10.2021

Public Areas					
What will be the maximum occupancy of the hotel?	50%	Distance from hotel to the nearest hospital?	3 km	Are there any limitations for guests to leave the hotel territory ?	
Is there a disinfecting mat/carpet at the hotel entrance?	Yes	Are there information boards about COVID19 precaution measures and implementations in hotel public areas?	English	Are disinfectants in public areas of the hotel for guests' use ?	Hand Gell Sanitizers
Are ozone and/or ULV used for disinfection in hotel public areas ?		Does the hotel have a hygiene certification?	Health and Hygiene Certification Covid-19 Hygiene Response (Preverisk)	Is there an obligation to wear mouth-nose masks for hotel guests?	No
Is there an obligation to wear masks for hotel staff?	Reception Staff, Bellboy, Service Staff, Kitchen Staff, Beach Staff, Pool Staff, Spa Staff, Sports Staff, Animation Staff	Do all employees undergo daily monitoring and verification by doctors?	No	Does the hotel provide masks?	Free
Does the hotel have a dedicated and seperated isolation room/area/place to be used if necessary ?	Yes	Does the hotel have medical staff?		Working hours	
Are health service/doctor visits provided by the hotel free?	No	Does the hotel provide COVID-19 test in the premises?	No	Do employees have a hygiene education certificate?	No
Is there an elevator in the hotel? If yes, what will be the maximum load?	50%				

Reception / Front Office					
Are written information about precaution measures applied and rules hotel guests have to follow in the hotel provided to hotel guests?	Yes	Is there an obligation to wear masks for reception staff?	Yes	Is there a transparent seperation on the reception desk?	Yes
Is a health report required from the guest during check-in?	No	Are there signs indicating social distances?	Yes	Is fast and simple check-in service provided?	Yes
Is online check-in service provided?	No	Is bellboy service provided?	Yes	Is luggage disinfection provided?	Outside the hotel
Can hotel guests pay cash in hotel?	Yes	Hotel provides room card or key?	Disinfected	Does the hotel have a mobile application that opens the room doors?	No
Is bracelet for boarding (concept) provided?	Staff put with gloves on guest				

Room					
Is room ventilated with fresh air?	24 h	Are there disposable materials and amenities like shampoo, soap etc. in the room?	Yes	Are the amenities (glasses, cups, etc.) in the room provided disinfected in bags?	Yes
At which degree are the linens and other textile products in the hotels washed?	90°	Will housekeeping staff wear masks ?	Yes	Will housekeeping staff wear gloves?	Yes
What is the cleaning period of the rooms?	Everyday	Is any extra cleaning service provided upon guest request (in the room)?	Yes	Does the hotel provide laundry service for linens / towels / textiles guests bring themselves?	No

Food & Beverage					
Is there open buffet service?	Breakfast, Lunch, Dinner	Will show cooking/live cooking be provided during meal hours?	Hot meal	How will the food be served?	Only by service staff
Do open buffet tables have protection glass?	Yes	Are there signs indicating social distances?	Yes	Are table layouts in accordance with the social distance rule?	Yes
What is the max number of people allowed to sit at one table?	No	How many seatings ?		Is food and beverage service provided by waiters?	No

Food & Beverage					
Do waiters wear masks ?	Yes	Do waiters wear gloves?	Yes	Are there any materials such as salt, pepper, napkin etc. on the tables?	Serviced by staff upon request
Is room service provided?	Upon request	Will a'la carte / thematic restaurants continue to operate?	Free	Will food service be provided outside the designated food areas / open air areas?	No
Are dishes openly accessible?	Open Access	Are cutlery openly accessible?	Open access and disposable	Is bread openly accessible?	Open Access

Beach & Pool					
Are sunbeds in accordance with the social distance rule?	Yes	What will be max capacity of beach?	1 m2 1 guest quantity	Is there a separate place where bigger families or closed parties can be together at the pool or on the beach?	Yes
Are the sunbeds covered with mattress?	Yes	Are beach towels provided ?	Individually packed	Free	
Does hotel provide sunbed mattress disinfections?	every evening	Is there a pavillon service?	No	Are waiter / butler service provided on the beach and pool?	No
Has the pool chlorine rate been increased?	No	How often is the pool disinfected?	Every evening	Is there food & beverage service near the pool area?	by waiters
Is it possible to book a private section for groups and closed parties?	No	Will water slides/aquapark continue operating?	- To follow hygiene procedures and social distances	and working period (from..till)	10:00:00-12:00:00 15:00:00-17:00:00 -

Spa & Hammam (Turkish Bath) & Fitness					
Will Spa operate?		Will spa operate upon reservation?	Yes	What will be max capacity of spa?	1 m2 1 guest quantity
Will hamam/ Turkish bath operate?		Will hamam/ Turkish bath operate upon reservation?	Yes	What will be max capacity of hamam/ Turkish bath?	1 m2 1 guest quantity
Are sunbeds and tables at relax area located according to social distance rule?		Yes			
Will fitness centre operate?		Is there a time limit for fitness work?	No	What will be max capacity of fitness centre?	1 m2 1 guest quantity

Mini Club					
Will mini club be open?	Yes	What will be max capacity of mini club?	1 m2 1 guest quantity	Will fever be checked at the entrance?	Yes
Are there disinfection stands in mini club?	Yes	Will staff wear masks?	Yes	Will staff wear gloves?	Yes
Will masks be provided for children?	Yes	Does mini club have special activity material and toy packed up?	Yes	How often are the toys and activity areas disinfected?	Opening in the morning and closing in the evening
Is there food & beverage service for children?	No				

Animation					
Is animation program provided in hotel?	Evening animation & day light shows, Sports events	Are show areas positioned in accordance with the social distance rule?	Yes	Will staff wear masks?	Yes
Will staff wear gloves?	Yes				

Action Plan	
Does the hotel have a special action plan in case of guest infected / showing symptoms of covid-19?	-To activate communication procedures with guests once a suspected case of COVID19 is detected. - To inform the medical service so they can confirm the illness. - Activate confinement procedures
According to guests infected by covid 19 hotel's special measures / steps are ?	- The infected guest moves directly to a room in the isolation building. -The room has full hygiene setup and equipment. -Advise the guest that he/she should use the telephone (dial reception, available 24/7) to request anything they need. - An allocated member of the CMT is responsible for communicating these instructions to the guest and their companions -Remind infected guests of the importance of good personal hygiene, in order to avoid further contamination of surfaces, etc. - Food and beverage is served to the guest in disposable materials and is put in front of the room. - A trained housekeeper is available in the isolation building. -Medical service is provided (If needed or in case of symptoms). - Hospital referral if needed