

OTIUM M.C. BEACH RESORT

Ultra All Inclusive

General Information					
Category	Five Star	Official Registry	Certify Municipal	Concept	Family
Hotel Certificates		Construction Year	1992	Last renovation year	2018, Rooms Only
Address	Konaklı İskele Mevkii 07400 Alanya/Antalya Turkey	Post Code	07400	City	ALANYA
Country	Turkey	Phone	+(90) 2425651476	Fax	+(90) 2425650440
Email	info@mcgrouphotels.com	Web Page	https://www.otiumhotels.com/	Facebook	http://www.mcgrouphotels.com/tr/hotel/mc-beach-park-resort-hotel
Youtube		Vkontakte		Odnoklassniki	
Instagram	www.mcgrouphotels.com/	Twitter		Top Hotels	
Tripadvisor		GIATA		Suitable for Disabled	Yes
Number of Disabled Rooms	4	Number of No-Smoking Rooms	All		

Distances					
Nearest airport	Gazipasa-GZP	58 km	Nearest city	Konaklı	500 m
Nearest city centre	Alanya	10 km	Distance to beach	None	
Distance to bus stop or metro	None	Distance to the nearest ATM	500 m	Distance to the nearest Business Center	500 m
Distance to the nearest Shopping Mall	500 m			Distance to the Ski Lift	None

Room Details					
PARK ROOM					
Number of rooms	245	Room size (m2)	26 - 28	Extra bed	Foldable
Satellite television	Free	Turkish, German, Russian, Ukrainian, Polish, Chinese, English, Arabic, Awadhi, Azerbaijani, Bengali, Bhojpuri, Burmese, Chinese-Gan, Dutch, French, Gujarati, Hausa, Hindi, Italian, Japanese, Javanese, Kannada, Korean, Maithili, Malayalam, Marathi, Oriya, Panjabi, Persian, Portuguese, Romanian, Serbo-Croatian, Sindhi, Spanish, Sundanese, Tamil, Telugu, Thai, Urdu, Vietnamese, Yoruba	Phone	Yes	
Air conditioner	Central		April, May, June, July, August, September, October	Bathtub or Shower	Bathtub
Floor	Laminate	Tea or Coffee service	No	Kitchenette	No
Cleaning	Daily	Seperation between rooms	No	Floor Numbers	1,2,3,4,5,6
Number of floors per room	1	Butler	No		
STANDART ROOM					
Number of rooms	228	Room size (m2)	26 - 28	Extra bed	Foldable

Room Details					
Satellite television	Free	Turkish, German, Russian, Ukrainian, Polish, Chinese, English, Arabic, Awadhi, Azerbaijani, Bengali, Bhojpuri, Burmese, Chinese-Gan, Dutch, French, Gujarati, Hausa, Hindi, Italian, Japanese, Javanese, Kannada, Korean, Maithili, Malayalam, Marathi, Oriya, Panjabi, Persian, Portuguese, Romanian, Serbo-Croatian, Sindhi, Spanish, Sundanese, Tamil, Telugu, Thai, Urdu, Vietnamese, Yoruba	Phone	Yes	
Air conditioner	Central		April, May, June, July, August, September, October	Bathtub or Shower	Shower
Floor	Carpet	Tea or Coffee service	No	Kitchenette	No
Cleaning	Daily	Seperation between rooms	No	Floor Numbers	1,2,3,4,5,6
Number of floors per room	1	Butler	No		

FAMILY ROOM					
Number of rooms	27	Room size (m2)	36 - 40	Extra bed	Foldable
Satellite television	Free	Turkish, German, Russian, Ukrainian, Polish, Chinese, English, Arabic, Awadhi, Azerbaijani, Bengali, Bhojpuri, Burmese, Chinese-Gan, Dutch, French, Gujarati, Hausa, Hindi, Italian, Japanese, Javanese, Kannada, Korean, Maithili, Malayalam, Marathi, Oriya, Panjabi, Persian, Portuguese, Romanian, Serbo-Croatian, Sindhi, Spanish, Sundanese, Tamil, Telugu, Thai, Urdu, Vietnamese, Yoruba	Phone	Yes	
Air conditioner	Central		April, May, June, July, August, September, October	Bathtub or Shower	Bathtub, Shower
Floor	Carpet	Tea or Coffee service	No	Kitchenette	No
Cleaning	Daily	Seperation between rooms	Yes	Floor Numbers	1,2,3,4,5,6
Number of floors per room	1	Butler	No		

Building information					
Total hotel area (m2)	30000	Building type	Number of buildings	Number of floors	Number of elevators
		Main Building	1	7	4

Water Park					
Is there a water park?	Yes				
Free or Extra	Free	How many water slides are there for adults?	3	How many water slides are there for children?	3
How many slides are there for both adults and children?	3	Working hours			

Sports					
Is there tennis court?	Yes				
Number	Ground type				
1	Hard				
Lighting	Extra	Tennis equipment	Extra	Tennis lesson	No
Table Tennis	Extra	Dart	Free	Badminton	No
Bowling	No	Basketball	Free	Football	No
Volleyball	Free	Beach Volley	Free	Squash	No
Air Hockey	No	Mini Golf	No	Mini Football	No
Billiard	No				
Water Ski	Extra	Licence required	Surfing	Extra	Licence required
Parasailing	Extra	Licence required	Kitesurfing	No	
Canoe	Extra	Pedalo	Extra	Diving club	Extra
Aerobic	Free				

Sports					
Fitness Center	Free	Trainer	No	Equipment	Free weights, Machines
Hall (m2)					

Beach						
Beach facilities	Yes					
Beach property	Private	Indicate if there is road, tunnel etc. between the hotel and the beach		No	Beach material	Sand & Pebble
Sea ground material	Sand & Pebble	Length of beach		150 m	Indicate if there is pier	Yes
Parasol	Free	Sunbed		Free	Towels	
Pavilion	No	Shower		Yes		
Shuttle Service to the beach	No					
Indicate if there is any F&B service at the beach	No					

Pools for adults					
Is there any Pool for Adults	Yes				
type	Size	Depth (cm) (Min.-Max.)	Water type	Heated	Working hours
Outdoor Pool	380		Normal Water	Non-heated	09:00 - 19:00
Outdoor Pool	240		Normal Water	Non-heated	09:00 - 19:00
Indoor Pool	100		Normal Water	Non-heated	09:00 - 19:00

Animation			
Is there animation service?	Yes		
Animation type	Night, Daytime	Languages spoken	Turkish, German, Russian, English

Children Services					
Is there children service?	Yes				
type	Size	Depth (cm) (Min.-Max.)	Water type	Heated	Working hours
Outdoor Pool	24		Normal Water	Non-heated	09:00 - 17:00
Indoor Pool	20		Normal Water	Non-heated	09:00 - 17:00
Water Park for Children (if separate from normal water park)	No		Children animation	Yes	
Is there mini club?	Turkish, German, Russian, English				
Min Age	Max Age	Working hours			
4	12	10:00 - 16:00			
Playground	Outdoor	Is there children's buffet or menu at the restaurant?	Yes	Is there children's area in the restaurant?	Yes
Baby chair in the restaurant	Yes				
Baby Cot	Free	Baby Potty	No	Baby carriage	No
Baby sitter	Extra	Languages spoken	Turkish, German, Russian, English	Working hours	24 hours

Food & Beverage					
Ultra All Inclusive Concept times	07:00 - 02:00				
Non-alcoholic beverages	Ultra All Inclusive = Free		Local beverages	Ultra All Inclusive = Free	
Import beverages	Ultra All Inclusive = Extra		Ice Cream Service	Ultra All Inclusive = Free	
Honeymoon Package	Ultra All Inclusive = Free		Birthday Package	No	
Patisserie	Ultra All Inclusive = Free		Room Service	Ultra All Inclusive = Extra	
Minibar in room	Full		Ultra All Inclusive = Free	Minibar refill period	Only check-in day

Restaurants				
Meal type	Restaurant name	Working hours	Service Type	Concept Pricing
Breakfast	ANA RESTORANT	07:00 - 10:00	Open Buffet	Ultra All Inclusive = Free
Late Breakfast	ANA RESTORANT	10:00 - 10:30	Open Buffet	Ultra All Inclusive = Free

Restaurants				
Lunch	ANA RESTORANT	12:30 - 14:00	Open Buffet	Ultra All Inclusive = Free
Snack Service				
Tea Time	PASTANE	11:30 - 17:00	Fixed Menu	Ultra All Inclusive = Free
Dinner	ANA RESTORANT	19:00 - 21:00	Open Buffet	Ultra All Inclusive = Free
Night Meal	ANA RESTORANT	23:30 - 02:00	Fixed Menu	Ultra All Inclusive = Free

A la Carte restaurants					
Is there A la Carte restaurant?	Yes				
Restaurant name	Working hours	Reservation required	Cuisine	Limitation	Concept Pricing
A'LACARTE RESTAURANT	19:00 - 21:00	Yes	International	Once a stay	Ultra All Inclusive = Free

Bars				
Is there a bar?	Yes			
Facility Name	Working Hours	Beverages	Paid/Free	Pricing out of concept hours
LOBBY BAR 1	10:00 - 02:00	Local, Non-Alcoholic Beverages	Free	Ultra All Inclusive = Extra
LOBBY BAR 2	10:00 - 18:30	Local, Non-Alcoholic Beverages	Free	Ultra All Inclusive = Extra
POOL BAR	10:00 - 23:59	Local, Non-Alcoholic Beverages	Free	Ultra All Inclusive = Extra
SNACK BAR	11:30 - 16:00	Local, Non-Alcoholic Beverages	Free	Ultra All Inclusive = Extra

Services						
Safe in room	Free	Safe at reception	No	Spa	Extra	
Thalasso	Extra	Massage	Extra	Solarium	No	
Sauna	Free	Jacuzzi	No	Disco	No	
Casino	No	Cinema	No	Beauty Centre	No	
Laundry service	Extra	Business centre	No	Internet cafe	No	
Wireless/Internet	Yes					
Public Areas	Extra					
Are pets allowed	No	Health service	Yes	Wheelchair	No	
Hamam	Yes				Deposit In Arrival	No

Meeting Rooms					
Is there meeting room?	Yes				
	Seating Plan	Sound	Lighting	Display	Other
MEETIN ROOM	Classroom Style(250)	Speakers, Wireless Microphone, Microphone Stand, Lapel Microphone, Headset Microphone	Leds	Players	Table cover, Table skirts, Table Numbers, White Board, Conference kit, Meeting candies

Covid-19

01.04.2021 - 31.10.2021

Public Areas					
What will be the maximum occupancy of the hotel?	50%	Distance from hotel to the nearest hospital?	15 km	Are there any limitations for guests to leave the hotel territory ?	
Is there a disinfecting mat/carpet at the hotel entrance?	Yes	Are there information boards about COVID19 precaution measures and implementations in hotel public areas?	Turkish, English, Russian, Other	Are disinfectants in public areas of the hotel for guests' use ?	lobby,toilet,restaurant,snack bar,pool par,lobby bar,pool area,beach
Are ozone and/or ULV used for disinfection in hotel public areas ?	general area,rooms,restaurant,pool and beach area,pool bar snack bar lobby ,toilets,	Does the hotel have a hygiene certification?	safe tourism sertificate	Is there an obligation to wear mouth-nose masks for hotel guests?	Yes

Public Areas					
Is there an obligation to wear masks for hotel staff?	Reception Staff, Bellboy, Service Staff, Kitchen Staff, Beach Staff, Pool Staff, Spa Staff, Sports Staff, Animation Staff	Do all employees undergo daily monitoring and verification by doctors?	No	Does the hotel provide masks?	Free
Does the hotel have a dedicated and separated isolation room/area/place to be used if necessary ?	Yes	Does the hotel have medical staff?	Nurse	Working hours	Certain Hours
Are health service/doctor visits provided by the hotel free?	Yes	Does the hotel provide COVID-19 test in the premises?	No	Do employees have a hygiene education certificate?	Yes
Is there an elevator in the hotel? If yes, what will be the maximum load?	50%				

Reception / Front Office					
Are written information about precaution measures applied and rules hotel guests have to follow in the hotel provided to hotel guests?	Yes	Is there an obligation to wear masks for reception staff?	Yes	Is there a transparent separation on the reception desk?	Yes
Is a health report required from the guest during check-in?	No	Are there signs indicating social distances?	Yes	Is fast and simple check-in service provided?	Yes
Is online check-in service provided?	No	Is bellboy service provided?	Yes	Is luggage disinfection provided?	Outside the hotel
Can hotel guests pay cash in hotel?	Yes	Hotel provides room card or key?	Disinfected	Does the hotel have a mobile application that opens the room doors?	No
Is bracelet for boarding (concept) provided?	Staff put with gloves on guest				

Room					
Is room ventilated with fresh air?	Certain Hours	Are there disposable materials and amenities like shampoo, soap etc. in the room?	Yes	Are the amenities (glasses, cups, etc.) in the room provided disinfected in bags?	No
At which degree are the linens and other textile products in the hotels washed?	60°	Will housekeeping staff wear masks ?	Yes	Will housekeeping staff wear gloves?	Yes
What is the cleaning period of the rooms?	Everyday	Is any extra cleaning service provided upon guest request (in the room)?	Yes	Does the hotel provide laundry service for linens / towels / textiles guests bring themselves?	Extra

Food & Beverage					
Is there open buffet service?	Breakfast, Lunch, Dinner, Breakfast, Lunch, Dinner	Will show cooking/live cooking be provided during meal hours?	Hot meal, Cold meal, Dessert	How will the food be served?	Only by service staff
Do open buffet tables have protection glass?	Yes	Are there signs indicating social distances?	Yes	Are table layouts in accordance with the social distance rule?	Yes
What is the max number of people allowed to sit at one table?	4	How many seatings ?	2	Is food and beverage service provided by waiters?	Beverage only
Do waiters wear masks ?	Yes	Do waiters wear gloves?	Yes	Are there any materials such as salt, pepper, napkin etc. on the tables?	No
Is room service provided?	No	Will a'la carte / thematic restaurants continue to operate?	No	Will food service be provided outside the designated food areas / open air areas?	No
Are dishes openly accessible?	Open Access	Are cutlery openly accessible?	Open access and disposable	Is bread openly accessible?	No

Beach & Pool					
Are sunbeds in accordance with the social distance rule?	Yes	What will be max capacity of beach?	300 m2 150 guest quantity	Is there a separate place where bigger families or closed parties can be together at the pool or on the beach?	No
Are the sunbeds covered with mattress?	No	Are beach towels provided?	Individually packed	Free	
Does hotel provide sunbed mattress disinfections?	No	Is there a pavillon service?	No	Are waiter / butler service provided on the beach and pool?	No
Has the pool chlorine rate been increased?	No	How often is the pool disinfected?	Every evening	Is there food & beverage service near the pool area?	No
Is it possible to book a private section for groups and closed parties?	No	Will water slides/aquapark continue operating?	%50	and working period (from...till)	10:00:00- 12:00:00 14:00:00- 17:00:00 -

Spa & Hammam (Turkish Bath) & Fitness					
Will Spa operate?		Will spa operate upon reservation?	Yes	What will be max capacity of spa?	30 m2 2 guest quantity
Will hamam / Turkish bath operate?		Will hamam / Turkish bath operate upon reservation?	Yes	What will be max capacity of hamam / Turkish bath?	30 m2 2 guest quantity
Are sunbeds and tables at relax area located according to social distance rule?		Yes			
Will fitness centre operate?		No			

Mini Club					
Will mini club be open?	No	What will be max capacity of mini club?	m2 0 guest quantity	Will fever be checked at the entrance?	
Are there disinfection stands in mini club?		Will staff wear masks?		Will staff wear gloves?	
Will masks be provided for children?		Does mini club have special activity material and toy packed up?		How often are the toys and activity areas disinfected?	
Is there food & beverage service for children?					

Animation					
Is animation program provided in hotel?	Evening animation & day light shows	Are show areas positioned in accordance with the social distance rule?	Yes	Will staff wear masks?	Yes
Will staff wear gloves?	Yes				

Action Plan	
Does the hotel have a special action plan in case of guest infected / showing symptoms of covid - 19?	the guest will be taken to the isolation room, we informed hospital
According to guests infected by covid 19 hotel's special measures / steps are ?	the guest will be taken to the isolation room, we informed hospital